



114 West Poplar Street
Mount Union, PA 17066

Phone: (814) 542-2981
Fax: (814) 542-9696
Contractor No. PA005755
Email: musupply@gmail.com

Proposal

<u>Customer Address:</u> 	<u>Job Site Address:</u>
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We are pleased to provide a service contract for maintenance for your home or business. Mount Union Lumber & Supply, Inc. will serve as a single point of contact for the cost of \$199.00 per unit per year from date of acceptance for a Fujitsu Mini Split Heat Pump. In addition to this contract, multi-head units and more than one unit there will be an additional cost.

FUJITSU DUCTLESS MINI SPLIT HEAT PUMP MAINTENANCE (QTY. 1)

SCOPE OF WORK: ONE TIME PER YEAR

- * This contract will provide all labor for any repair and warranty parts installed.
- * Inspect for refrigerant leaks and overall condition of unit
- * Clean indoor unit
- * Take temperature rise across heat exchangers
- * Clean condenser coils as necessary (Outdoor Unit)
- * Clean condensate traps
- * Inspect all electrical wiring and connections
- * Observe overall heating and cooling operation
- * Check all controls and set points
- * Refrigerant will be additional for any repair

HEAT PUMP SERIAL NUMBERS	
Serial # Indoor:	<input style="background-color: yellow;" type="text"/>
Serial # Outdoor:	<input style="background-color: yellow;" type="text"/>

MATERIALS SUPPLIED BY MOUNT UNION LUMBER & SUPPLY, INC.:

- * Coil cleaner, and lubricants

Mount Union Lumber & Supply, Inc. will provide you with qualified, trained technicians. If you are in need of replacement parts, we will provide quality OEM (Original Equipment Manufacturer) parts when available and repair your equipment in a timely manner. It is our position to look after your equipment and suggest to you replacements and repairs that are in your best interest. Non warranty equipment parts will be charged.

Our goal is to provide an average response time of two hours. This is not meant to be an absolute, as priorities constantly change based on the level of the emergency. You will; however, be kept informed as to an estimated arrival time. Services rendered of this contract will be performed Monday – Friday from 7:00 A.M. until 4:30 P.M.



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YOUR VICE PRESIDENT OF SALES WILL BE:

- * David Gardner – Cell: 814-599-7860

YOUR PREVENTIVE MAINTENANCE MANAGEMENT TEAM WILL BE:

SERVICE MANAGER:

- * Aaron Goodman – Cell: 814-599-7649
- * Monday – Friday 7:00 a.m. till 4:30 p.m.
- * He will schedule your Preventive Maintenance, and service calls.
- * He will be overseeing all technicians involved in your maintenance and all pricing for your repairs and replacements

Assistant Service Manager Technician:

- * Terry Cummins – Cell: 814-644-5628
- * He will be assisting the Service Manager in service calls and maintenance

SERVICE RATES: Non Maintenance Agreement Customer

HEAT PUMP TUNE UP STANDARD PRICE: \$159.00

Straight Time:

- * Billed at: \$75.00 for the first hour/each additional hour is billed at \$55.00
- * Normal working hours are: Monday –Friday 7:00 a.m. to 4:30 p.m.
- * **Travel Time is Charged One Way**

EMERGENCY CALLS:

- * Calls that happened Monday – Friday after 4:30 p.m. and any call on the weekend and/or holidays
- * Minimum Charge \$125.00 for 1st hour /\$82.50 after
- * Each additional hour is billed at 1 ½ time per hour
- * Holidays are billed at \$125.00 for 1st hour and \$110.00 after
- * **Travel time is charged port to port.**

All agreements contingent upon strikes, accidents, and other delays beyond our control, this proposal may be withdrawn by us if not accepted within 30 days.

Respectfully Submitted,
Mount Union Lumber & Supply, Inc.

Dwight O. Rittenhouse
President

The specifications, prices, and conditions mentioned above are satisfactory and the above-mentioned proposal is hereby accepted. You are authorized to do the work specified; payment will be as outlined on page.

Muls Representative: _____ Date: _____

Customer Name: _____ Job Site: _____

Customer Signature: _____